



MedStar Family Choice

Caring For You. Caring About You.

MedStar Health

PROVIDER ALERT REMINDER

Effective August 1st, 2009, MedStar Family Choice will be contracting with Value Options for substance abuse treatment services. Our current contract with United Behavioral Health will remain in effect until July 31st, 2009 and all operational aspects of delivering substance abuse treatment services to MedStar Family Choice members will be transitioned from UBH to Value Options on August 1st, 2009.

It is important to note that the toll-free number for members and providers to call regarding substance abuse services will not change. MedStar Family Choice members may call Value Options directly, or providers can assist members by calling 1-800-496-5849.

Please Note:

Claims for Suboxone services with dates of service on or prior to July 13, 2009, are to be submitted to United Behavioral Health at the following address:

**SCS-UBH
P.O. Box 30757
Salt Lake City, UT. 84130-0757
1-888-291-2507**

Claims for Suboxone services with a date of service on or after August 1st, 2009, are to be submitted to Value Options at the following address:

**ValueOptions®
P.O. Box 383
Latham, NY 12110
1-800-496-5849**

Message to All MedStar Family Choice Primary Care Providers:

MedStar Family Choice would like to encourage all Primary Care Providers to develop a process that ensures that each MedStar Family Choice adolescent and adult is screened using the C.A.G.E substance abuse screening tool. The implementation of this screening tool fulfills the requirements of COMAR Regulation 10.09.65.11.D.

Enrollees should be screened for substance abuse:

- As part of the enrollee's initial health screen;
- As part of the enrollee's initial prenatal visit;
- When the enrollee's behavior indicates the likelihood of substance abuse;
- When the enrollee's physical status, including laboratory findings, indicates the likelihood of substance abuse.

-The C.A.G.E tool must be signed and dated by the practitioner and placed in the patient's chart.

-The C.A.G.E tool may be completed by the practitioner, his/her designee, or the patient.